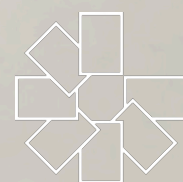


Ogeborg —
Care advice
Textile flooring



Care and maintenance

Regular care is essential for preserving the appearance, functionality and lifespan of textile flooring and rugs. Vacuuming is the most effective method for daily maintenance, while prompt treatment of spills and stains helps reduce the risk of permanent marks.

Maintenance requirements vary depending on usage and environment. Light and solid-coloured surfaces generally require more frequent care than darker or patterned designs. With the right routines, the flooring can retain both its appearance and quality over time.

On the following pages, you will find more detailed information regarding the care, cleaning and maintenance of textile flooring. Please feel free to contact us if you have any questions or require further guidance.



Project: Preem | Photographer: Emil Fagander

Care advice

Regular maintenance

Regular vacuuming is essential to preserve the appearance and lifespan of the carpet. For best results, a vacuum cleaner with a brush roll nozzle is recommended, as it cleans deep into the pile and helps maintain an even and well-kept surface.

We recommend vacuum cleaners equipped with micro or HEPA filters to reduce the spread of fine dust through the exhaust air.

Please note:

- Ensure that the brush roll nozzle is clean and that the vacuum bag is not full
- Vacuum more frequently in entrance areas and other high-traffic spaces
- Work slowly and methodically, let the vacuum cleaner do the work

For larger projects, Ogeborg offers guidance on cleaning equipment and maintenance routines.

Entrance areas

Well-designed entrance areas help reduce the amount of dirt brought into the building and contribute to extending the lifespan of the flooring.

For best results, entrance areas equivalent to at least ten steps are recommended, combining coarse dirt removal with textile entrance mats that absorb moisture and dirt. An effective entrance solution can stop up to 80–90% of dirt already at the entrance.

Stain removal

Stains should be treated as quickly as possible. Absorb liquids using a clean cotton cloth or paper towel without rubbing. If necessary, the stain may be diluted with a small amount of water before gently pressing the area dry again. Dried stains are generally more difficult to remove.

Minor stains from substances such as coffee, wine or soft drinks may be treated using a recommended stain removal wipe according to the instructions on the packaging.

For larger or more difficult stains, wet cleaning using an extraction machine or appropriate foam cleaning is recommended depending on the type of carpet. Please contact Ogeborg if you have any questions regarding suitable cleaning methods.

Deep cleaning

The need for deep cleaning varies depending on traffic levels and the degree of soiling, ranging from approximately once a month to once or twice per year.

Dry extraction cleaning (recommended)

Dry extraction cleaning is carried out using an absorbent cleaning compound that is worked into the carpet and then removed by machine brushing. This is a gentle cleaning method recommended for most textile flooring and carpet tiles.

For Tretford and SynSisal®, only dry extraction cleaning may be used.

Wet cleaning

Wet cleaning is carried out using an extraction machine that cleans the carpet with water and cleaning agents while simultaneously extracting the liquid.

The carpet requires drying time after cleaning and the work should therefore be carried out outside normal operating hours.

Please note:

- For wool carpets, the water temperature must not exceed 40 °C
- Certain wool carpets are not suitable for wet cleaning
 - For carpet tiles, over-wetting should be avoided as it may affect the adhesive bond

Stain removal

Stains should always be treated as quickly as possible for best results. Use a clean cotton cloth or paper towel and gently absorb the liquid without rubbing. Below are general recommendations for different types of stains and spills.

For stains caused by:	Recommended treatment:
Candle wax/Chewing gum/Paint residue	Use freeze spray if necessary, vacuum the area and carefully remove any remaining residue with pure cleaning benzine.
Chocolate/Fruit/Ice cream/Cream/Juice/Coffee/Soft drinks/Grease/Milk/Red wine/Lemonade/Beer/Urine/Vomit	Absorb any spills immediately and repeat if necessary. Dilute remaining residue with lukewarm water and continue to blot the area. Dry by pressing the stain with a clean, dry cloth. Any remaining residue may be removed using a white cloth dampened with lukewarm water and a small amount of mild dish soap. After-treat with clean water and dry as described above.
Rust	Use a dedicated rust remover, vinegar or citric acid. Rinse thoroughly with clean water afterwards.
Aniline/Ink/Grass/Ballpoint pen/Resin/Perfume	Treat the stain using methylated spirits and a clean cloth. If necessary, continue with a 10% citric acid solution. Rinse with clean water and dry by gently pressing with a dry cloth.
Blood	Treat with a saline solution or cold water. If necessary, ammonia or oxalic acid may be used.

Ogeborg is a design-driven, family-owned company that has been delivering textile flooring and interior solutions to public and private environments since the early 1960s. Our offering includes broadloom and custom-sized rugs, hand tufted and hand woven rugs, carpet tiles and acoustic ceiling systems, complemented by selected products in leather and cork. Our work is defined by a clear focus on materiality, quality and long-term thinking.

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