

Extended terms for our circular carpet tiles

For deliveries of carpet tiles defined as circular on our website and installed without adhesive using an installation method approved by Ogeborg, the following extended terms apply.

The warranties below are conditional upon compliance with Ogeborg's care instructions and that the textile flooring has been used in accordance with the applicable specifications stated on our website and product data sheets. In all other respects, Ogeborg's general terms and conditions apply.

Material warranty

We provide a 15-year warranty from the date the flooring is put into use. An extended warranty for all or parts of the installation may be offered upon separate agreement following an inspection.

Circular warranty

A renewed installation warranty may be provided if Ogeborg is commissioned to relocate the textile flooring for the customer.

The renewed warranty is granted following an on-site inspection of the flooring condition after cleaning. The renewed warranty applies to material batches with a minimum project volume of 100 m² per project/location.

Buy-Back program

Ogeborg offers a buy-back program for materials installed in accordance with our instructions from 2019 onwards.

A condition for buy-back is that the material can be cleaned on site and that dismantling and pallet packaging are carried out in accordance with Ogeborg's instructions.

Residual value compensation is offered as follows:

- 20% of the purchase price within 7 years from the delivery date
- 10% of the purchase price within 12 years from the delivery date

Ogeborg reserves the right to decline buy-back of all or parts of an installation if the flooring is damaged, worn out, or if the colour or pattern is considered less suitable for reuse.

Buy-back is offered for a minimum of 200 m² of the same collection and colour.

The cost of cleaning/deep cleaning is paid by the customer or vacating tenant.

Costs for dismantling, packaging and transportation are included when Ogeborg is commissioned to deliver and install new textile flooring in connection with the return of the existing flooring. In all other cases, these costs are charged to the customer.

Material recycling

Ogeborg offers free material recycling at the factory for carpet tiles within our circular collection.

Free collection of material packed on pallets and prepared at a loading dock according to our instructions is offered for returns of at least 1000 m² per collection.